



Placentia Library District | Shaping Your Library Future

1. About You...

Placentia Library District is planning a renovation to the Library for its Centennial Celebration in 2019 - we plan to improve our library spaces to meet emerging and future needs. We hope to understand how we might use our library in the future to better serve our communities with services, experiences, and resources. This questionnaire will help us understand what's important to you, what you appreciate about the Library, and what you imagine will be of value to you in the future.

1. How do you see yourself as a part of your community? Where are your interests? (Check as many as apply)

- | | | |
|---|--|---|
| <input type="checkbox"/> Lifelong Resident | <input type="checkbox"/> Community Service Organizations | <input type="checkbox"/> Special Needs Communities |
| <input type="checkbox"/> Health and Wellness Field | <input type="checkbox"/> Local Government | <input type="checkbox"/> Book Groups |
| <input type="checkbox"/> Educational Organizations | <input type="checkbox"/> Arts and Cultural Institutions | <input type="checkbox"/> Self Employed |
| <input type="checkbox"/> Neighborhood Associations | <input type="checkbox"/> Professional Associations | <input type="checkbox"/> Homemaker |
| <input type="checkbox"/> Corporate Business | <input type="checkbox"/> Homeschool Providers | <input type="checkbox"/> Industrial Business |
| <input type="checkbox"/> Entrepreneur | <input type="checkbox"/> New Resident | <input type="checkbox"/> Elected or Appointed Officials |
| <input type="checkbox"/> Small Business | <input type="checkbox"/> Student Organizations | <input type="checkbox"/> New Immigrant |
| <input type="checkbox"/> Retail and Commercial Business | <input type="checkbox"/> Faith Based Organizations | |

Other (please list all)

2. What is Your Age Group?

- | | | |
|--------------------------------|--------------------------------|--------------------------------|
| <input type="radio"/> 5 to 9 | <input type="radio"/> 25 to 34 | <input type="radio"/> 60 to 64 |
| <input type="radio"/> 10 to 14 | <input type="radio"/> 35 to 44 | <input type="radio"/> Over 65 |
| <input type="radio"/> 15 to 19 | <input type="radio"/> 45 to 54 | |
| <input type="radio"/> 20 to 24 | <input type="radio"/> 55 to 59 | |

3. What is your preferred language?

English Spanish Vietnamese Korean Chinese Tagalog Farsi Hindi

Other (please specify)

4. Do you have a library card?

Yes

No

5. What do you love about where you live?

6. What would you change about where you live, if you could?



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2. What's important to you?

7. On a scale of 1 to 5, how important are these issues to you/your family?

	Extremely Important			Not Important at All	
Early childhood literacy (learning to read and write)	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Formal education support (for schools and colleges) like homework help, tutoring, and research	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Informal educational opportunities (individual learning)	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Activities for kids after school	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Adult literacy	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Getting a job/career	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Getting a better job/career	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Learning other languages than your own	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Digital/technology literacies	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Knowing my neighbors; building strong neighborhoods	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Local and regional history	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Recreational places and activities	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>

Extremely Important

Not Important at All

Community events and celebrations

Community building – creating strong neighborhoods where we know and help each other

Public Safety

Local government (political representation and issues)

Economic development and vitality

Health and Wellness

Other (please specify)

8. How much do you agree with the statements below?

Strongly Agree

Agree

Disagree

Strongly Disagree

Not Applicable

I feel safe in the library

The library is clean

I can find a quiet place in the library

Computers are available when I need them

It's easy to check out books

I usually get what I want when I use the library

A strong library keeps our seniors active and engaged

Strongly Agree Agree Disagree Strongly Disagree Not Applicable

Kids who use the library after school are less likely to get into trouble

I feel that I receive good customer service at the library

I feel the library is a good value

Summer reading programs help prevent learning loss

Specialized programs and resources for homeless families and individuals should be offered at the library

The library plays an important role in training our workforce with technology skills and providing access to job application assistance

Library story times develop early literacy skills in babies, toddlers and preschoolers and ensure they are ready for kindergarten

The Library is an educational center for our community.

I feel the Library looks dated.

Any comments?



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3. What's important to you?

9. How important are these services, programs, and amenities currently offered to you/your family now and in the future?

	Extremely Important				Not Important at All
Books	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Newspapers	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Magazines	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
DVDs/CDs	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Video Games	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
E-books	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Passport Services	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Microsoft Word, Excel and PowerPoint	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Photocopier, fax machine, scanner	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Subscription databases for public use	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Computer and Internet access	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Test Proctoring Service	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Literacy Services	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Kids & Teen Programs and Services	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Adult Programs and Services	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
History Room & Archives	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Volunteer Opportunities	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>

Extremely Important

Not Important at All

Foreign Language print books

○ ○ ○ ○ ○

Online Research Databases

○ ○ ○ ○ ○

Group Study Space

○ ○ ○ ○ ○

Quiet Study Space

○ ○ ○ ○ ○

Self Check-out machines

○ ○ ○ ○ ○

Other (please specify)

10. Did you know the Library offered these services and program? Check any that you're aware of.

- Open 7 days a week
- Test Proctoring
- Literacy Program (Comprehension and English)
- Passport Application and Photo Service - no appointment needed
- Shared Books with Anaheim Public Library
- Free Holds & Requests for Books
- Computer Lab
- Pronunciator Languages Program
- Community Meeting Room and Computer Lab rentals for outside organizations
- Second Sunday Sales – monthly sale of used books
- Fax and Scanner for public use
- Free DVDs / video games
- WiFi access
- Zinio and other databases
- Homework Club (Mon-Thur 3pm-5:30pm)
- STEAM (Science, Technology, Engineering, Arts and Math) Programs
- Any comments?
- Streaming Video and Music Services
- Book Clubs for Adults
- Used Book Store
- Local History Lectures and Reference Services
- Programs for Adults
- Programs for Teens and Children
- Computer Classes
- Yoga and Tai Chi classes
- Technical Assistance
- Rental of Tables and Chairs to the public
- ILL (Interlibrary Loan - get a book from another library)
- Free Scanning
- "Easter Eggcitement" Egg Hunt / Spring Carnival
- Outreach provided to Seniors at Emerald Isle and De Palma and at Heritage Day Festival, Farmers Market and Tamales Festival
- "Wiggles & Giggles" Baskets to new parents when baby gets a library card

11. What are the most important materials the library should have to serve the whole community? Please rate the value of each item.

	Highest Value				Lowest Value
Children's Books	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Community Information	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
School Curriculum Support	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
New Books and Bestsellers	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Reference Material and Resources	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Local History	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Movies and Music (DVDs and CDs)	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
e-materials (books, magazines, and audiobooks)	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Materials in Other Languages	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Teen Books	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Adult Books	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>

Any additional comments on materials?

12. What types of spaces and amenities should the Library have? Please rate the importance of each.

	Highest Value				Lowest Value
Homework Center	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Quiet Reading and Study Areas	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Additional Copy / Print / Scan Stations	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Comfortable Seating	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Wireless Internet Access	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Art and Cultural Exhibit Space	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Public (Community) Meeting Rooms	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Additional Group Study Space	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Cafe	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Workforce Development Space	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Local History Collections / Displays	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Children's Play and Learn Area	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Friends Book Sales	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Browsing Areas and Displays	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Library Program and Performance Space	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
STEM and Makerspaces (3D printers, interactive learning, etc.)	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Mobile Devices for in-Library check-out (laptops, iPads)	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Technology Learning Stations	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Assistive Technologies and Equipment	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>

Any additional comments on spaces and amenities?



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4. How you use the Library

13. In the past six months, how many times have you visited the Placentia Library?

- More than 12 times (more than 2 times a month) Not at all
- 6 to 12 times (1 to 2 times a month) Fewer than 6 times (less than once a month)

14. Do you use other libraries in the region?

- If yes, please identify any libraries, below.
- Other (please specify)

15. How often do you use the Library website?

- Daily Once a month
- Several times per week Several times per year
- Once a week Once a year
- Several times per month Never

16. Please indicate how much you Agree or Disagree with the following statements about the website and catalog.

	Strongly Agree	Agree	Disagree	Strongly Disagree	Not Applicable
I can easily find information I am looking for on the library's website	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
I can easily find the materials I want in the online catalog	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
I can easily download eBooks and other online resources	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
I use my smartphone or tablet to access the website	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>

Other thoughts?

17. How likely is it that you would recommend Placentia Library to a friend or colleague?

Not at all likely

Extremely likely

0	1	2	3	4	5	6	7	8	9	10
---	---	---	---	---	---	---	---	---	---	----



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5. One last question...

18. Is there anything else you would like to tell us? What improvements would you like to see in the Library?



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6. Thank You!

Thank you for taking the time to share your experience and opinions about the Placentia Library.

If you would like informational updates on the progress of the facilities master planning project, please provide your name, a mailing or email address, and a phone number below. No fields are required.

**Sincerely,
Placentia Library**

19. To receive info about the Library's Centennial Project progress, fill out your contact information below. Complete only the fields for your preferred means of contact.

Name	<input type="text"/>
Address	<input type="text"/>
City/Town	<input type="text"/>
ZIP	<input type="text"/>
Email Address	<input type="text"/>